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2985 Alafaya Trail  
Oviedo, FL 32765

Phone: (407) 365-2222  
Fax: (407) 366-0753

**Boarding Agreement, Authorization and Release of Liability Form for <Animal>  
<Client>**

Pet Oasis at Alafaya Trail Animal Hospital is a boarding and doggie day care facility with a controlled and sanitary environment, designed with your pets' well being in mind. The established requirements, as outlined below, are to ensure the safety and health of our pets, our clients and our staff. In order to maintain these standards the following requirements need to be met in order to house your furry friend in our facility.

***Canine Companions:***

- For your dog's protection, all vaccinations must be current at least seven days PRIOR to boarding and/or day care. This time frame is necessary for optimal wellness, as many vaccines do not take affect for five to seven days. We require written proof or phone confirmation from your referring veterinarian of vaccination. We will not book a boarding reservation prior to receiving confirmation of a pet's current vaccination status.

- The vaccinations required to board in our facility include

- Rabies
- DHPPC
- Bordetella
- Canine Influenza H3N8 and H3N2

- Your pet must be free of internal and external parasites, including fleas and ticks. We require a current NEGATIVE/UNREMARKABLE intestinal parasite screening to board or day care your canine companion. This is to protect all of our pets and people from exposure to and potential transmission of contagious intestinal parasites. Your pet's intestinal parasite screening is considered current if he or she has had a NEGATIVE or UNREMARKABLE intestinal parasite screening in the last six months AND has not had any breaks in his or her monthly heartworm preventative. We require written proof or phone confirmation of a negative/unremarkable intestinal parasite screen AND written proof or phone confirmation of a current heartworm preventative prescription prior to dropping your pet off for boarding or day care. If these two conditions cannot be met, your pet will require an additional intestinal parasite screening (**\$40.50**) to board or day care at our facility **AND he or she may require a deworming treatment to be administered at your expense (\$21.70)**. **If any external parasites, such as fleas or ticks, are discovered on your pet at any time during his or her stay we will administer treatment at your expense (see below paragraph).**

**I understand if my pet is found to have fleas or ticks they will be treated at my expense.**

- For fleas, my pet will be given a bath and an oral flea prevention (\$90.00 total).
- For ticks, my pet will require a medicated bath with manual tick removal and an oral flea prevention (\$110 total).

- Pet Oasis at Alafaya Trail Animal Hospital will provide all bedding, food/water bowls, leashes, and entertainment during your pet's stay with us. Any medication and all dietary needs are the responsibility of the owner. These items are to be brought to the facility at the time of check in with specific instructions on administration. Additional fees may apply for medication administration and supplying food for your dog.

- CHECK IN/CHECK OUT procedures for boarding are outlined as followed. All pets arriving on a specified date are to arrive between 1:00pm and 5:00pm. All pets departing on a specific date need to be picked up between 8:00am and 11:30am at 2985 Alafaya Trail. Failure to do so will result in a day boarding charge of \$15 being applied to your account. Special arrangements based on need may be made based on availability and additional charges may apply. Just like in the human hotel industry, this guarantees that your pet's room will be ready and available when needed. All services are to be paid in full at the time of drop off.
- CHECK IN/CHECK OUT procedures for day care are outlined as followed. Day care appointments should be scheduled prior to the day care date desired. Pet Oasis cannot guarantee the ability to accommodate day care services for a pet that has not scheduled the service ahead of time. A pet that is scheduled for day care can arrive for drop off or pick up at the Alafaya Trail Animal Hospital Location any time without special arrangements between 7:30 am and 5:30 pm M-F. If there is a need to drop off or pick up outside of this time frame, special arrangements may be made and additional charges may apply. All services are to be paid in full at the time of drop off.
- HOLIDAY reservations require a 50% non-refundable deposit at the time of booking. This is due to the high demand of services during the holiday season. An associate will inform you of dates that are considered HOLIDAY at the time of booking a reservation.

### **AGGRESSIVE OR DANGEROUS PETS**

Owners MUST inform Pet Oasis at Alafaya Trail Animal Hospital if your pet(s) bite(s), has bitten, or is aggressive to people, other pets or specific social or interactive situations. Alafaya Trail Animal Hospital reserves the right to refuse or stop services for your pet at any time before, during or after the daycare or boarding process. If your pet should bite, the owner agrees to be responsible for any and all related medical bills, recovery costs, loss of income and equipment damage. If proof of pets' current Rabies Vaccination has not been provided and cannot be certified by a Veterinarian, the pet may be impounded by Animal Control for the required Quarantine period.

### **APPEARANCE AND CARE**

Boarding and Day care are active and entertaining processes. Your pet will be spending time outdoors in the yard and running and playing. He or she may go home not as fresh and clean as they arrived. Grooming service are offered on the premises.

### **TEMPERMENT TESTING FOR DAYCARE**

Each resort guest will undergo a complimentary temperament test during their stay. If they are determined to be eligible for group play, you will have the option to add daycare to their getaway for an additional fee of \$18.00 per day.

### **HEALTH AND MEDICAL PROBLEMS**

While Pet Oasis at Alafaya Trail Animal Hospital is committed to maintaining our boarding and daycare facility to the highest standards of cleanliness and care, some risks are inherent when pets are housed in communal, active and social facilities. No matter how much TLC your friend receives when he or she is visiting with us, it still is not home and stress levels increase. Stress colitis (inflammation of the colon) is very common among boarding pets. This can result in mild softening of the stool to completely liquid diarrhea. Stress can also decrease the immune response, just like in humans. In a group environment there is the risk that they may be exposed to upper respiratory viruses or bacteria. This may result in coughing or sneezing. These symptoms are typically self limiting and subside within a few days of returning home, some pets may need treatment. However, if a pet has a compromised immune system, he or she could develop a more serious condition such as pneumonia or have a worsening of an already underlying illness or disease. Pet Oasis also offers play time and socialization amongst pets. While every precaution is taken to make this a positive and healthy interaction and experience, there is always the risk for injury with any activity involving your pet, no matter how big or small (i.e. tearing ligaments in the knees from running in the back yard, to a more than playful nip from a friend resulting in a wound). Pet Oasis at Alafaya Trail Animal Hospital is not a twenty four hour care facility. **There will be overnight and weekend hours that your pet is kenneled without supervision. Medical boarding patients do not participate in doggie day care activities.**

Day care activities can be exciting and new. Sometimes this may be stressful on a pet physically or psychologically, especially if they are not used to the interaction and activity. This is more of a concern for a senior pet or a pet with health problems. New environments and activities can expose hidden medical problems or aggravate a current one during or after activity or excitement. Pet Oasis at Alafaya Trail Animal Hospital will make the day care experience as relaxing as possible for your pet and will watch for any signs of discomfort or anxiety. **If at any time your pet should need immediate Veterinary treatment during their stay at Alafaya Trail Animal Hospital, we will do our best to contact you (the owner) first, and then initiate veterinary treatment. By signing this agreement, Alafaya Trail Animal Hospital has permission to administer immediate veterinary treatment for your pet if deemed necessary, this is done at your expense.** Owners will advise us of any allergies, sensitivities, or pre-existing medical conditions so we can avoid aggravation to these situations if possible. Please let us know of any prior boarding, day care or activity history you or

your pet may not have found satisfactory. We want to avoid the repetition of poor or unpleasant experiences or situations.

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**Hold Harmless Agreement**

By signing this contract, you (or your agent) acknowledge that you have read this agreement, accept the terms, and agree to hold Alafaya Trail Animal Hospital, its owners, operators, employees officers, affiliates, and directors harmless from any damages or claim arising from any condition of the undersigned pet, either known or unknown to Alafaya Trail Animal Hospital.

It is also further understood and agreed the terms of this agreement can change at any time, without notice, and will overwrite any and all prior signed contract of releases.

I have read and agree to the policies of Alafaya Trail Animal Hospital and understand the risk associated with boarding and doggie daycare. I release Alafaya Trail Animal Hospital and all of its representatives and affiliates from any/all legal and financial responsibilities from any illness or injury that may result from my pet's stay at the facility. A copy is available upon request for your records.

**Permission to treat:** I understand and exercise the option that should my pet(s) become ill, by signing below I authorize an Alafaya Trail Animal Hospital veterinarian to provide all medical and surgical treatment deemed necessary in the doctor's professional judgment. I acknowledge that in the event of my pet's illness, the Alafaya Trail Animal Hospital staff may not be able to contact me immediately and is therefore authorized to initiate appropriate treatment until I (or the pet's agent) can be reached. My contact information and the pet's agent is outlined on the boarding registration sheet. I agree to pay all related expenses associated with treatment of my pet until I am available to discuss further care and related fees with the attending veterinarian. I understand that all procedures medical and surgical are not guaranteed and may have inherent risks. I release Alafaya Trail Animal Hospital and any/all of its representatives and affiliates from any/all legal and financial responsibilities from any illness or injury that may result from my pet's treatment. If my pet has a serious illness or injury that becomes critical during my absence, **I want the doctors to:**

**Resuscitate my pet**  **Do Not resuscitate my pet.**

**HURRICANE BOARDING RELEASE**

**DURING HURRICANE SEASON JUNE 1- DECEMBER 1**

It is the policy of Pet Oasis @ Alafaya Trail Animal Hospital to strongly recommend that owners take their pets with them when an impending dangerous storm is anticipated to hit the Central Florida area.

If your pet is boarding when a dangerous storm is imminent, we will make every effort to contact you and give you the option of picking up your pet or releasing your pet to another family member or responsible party. Please leave contact information for this person on drop off registration forms as directed.

If we cannot contact you, or arrangements cannot be made to have your pet picked up, Pet Oasis @ Alafaya Trail Animal Hospital will take all possible precautions to care for your pet while they are boarding. Due to the unpredictability of these types of storms, if a storm mandatory evacuation is ordered, Pet Oasis team members must evacuate. We will make sure your pet has plenty of water prior to evacuation, and we cannot guarantee the safety of your pet, nor can we be certain as to when we will be able to gain access to the boarding facility after the storm passes.

By signing below I agree to and understand this policy.

By signing below, I grant Pet Oasis at Alafaya Trail Animal Hospital, and its affiliates, permission to post my pet's picture and story on social media and use in any advertising.

I, <First-name> <Client>, am the legal agent/owner of <animal> and I am authorizing this boarding and doggie day care agreement and hurricane boarding release for <animal>.

Client Signature \_\_\_\_\_ Date \_\_\_\_\_

Alafaya Trail Animal Hospital Witness \_\_\_\_\_ Date \_\_\_\_\_

This boarding agreement and release form is valid for <animal> <Client> for all boarding and doggie day care within one calendar year from <date>.

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